

# HOUSE RULES

## 1. REGULATION

**1.1** The Rules of the accommodation "Boutique Hotel Campo de' Fiori" ROME (ITALY) has a contractual nature between "Boutique Hotel Campo de' Fiori" and the Host and, therefore, the request to stay in the hotel and the acceptance of such a request by "Boutique Hotel Campo de' Fiori" implies the total acceptance of this regulation.

**1.2** Failure to comply with the Rules and the additional provisions of the Hotel Management leads to the removal of the offender from the structure and reporting of the facts to all the national and international tourism organizations, and also reporting to the public authorities in the event that non-compliance with the rules may eventually assume the commission of a crime.

**1.3** Must also be respected all the specific details given in signs placed in the property and / or property of the Hotel.

**1.4** The parents (or a legal tutor) are jointly responsible for the acts of their minor children within the hotel, they are required to supervise them and to make sure that they maintain a polite and respectful behaviour towards others, on their own direct responsibility and, in particular, as regards the obligation to respect the silence, the proper use of bathrooms, which cannot be considered gambling sites or venues, and the facilities made available by the structure to its guests, and that they prohibit any activity that may disturb other guests. In general, all provisions of these conditions of the contract must be observed.

**1.5** The approach adopted for both, adults and minors, is considered contractually relevant and, therefore, any infringement of the provisions of this Regulation and the common rules of civil coexistence and good performance of the Hotel, according to the judgment entrusted the Management will entail an immediate termination of the contract made by the Guest and the removal from the Hotel within 2 hours since contesting the facts. In this case the Hotel management is entitled to retain all amounts already paid and to demand the remaining amount, and eventual compensation for damages, subject to the right to claim it when verified.

## 2. ACCEPTANCE

**2.1** Upon arrival guests must provide the reception their documents needed fill in details requested by the State Police. The allocation and designation of the place is at the discretion of the Hotel Management.

**2.2** Unaccompanied minors, will be accepted only if they have a release signed by their parents (or a legal tutor), with their contact telephone number and copy of their document.

**2.3** The Management, as dictated by the laws of the Italian Republic, has the right to expel without warning anyone who does not respect the rules or behaving in a manner that creates damage or disturbance. Hotel rooms are available from 2pm of the day of arrival and must be vacated by 11am of the day of departure. The rates are per day, regardless of the check-in time.

## 3. WATER

**3.1** Water is a valuable asset for any community, and it is even more so for those who are guests of a hotel. It is absolutely forbidden to misuse water. The use is allowed only for the primary uses (personal hygiene). Guests of the Hotel are responsible to avoid all forms of waste.

#### **4. DOGS AND OTHER ANIMALS**

**4.1** In the structure dogs, cats and other animals are not allowed.

#### **5. BREAKFAST FOOD HYGIENE AND SAFETY**

**5.1** Breakfast is consumed in the breakfast room.

**5.2** It is not permitted by guests of the Hotel to bring foods and beverages from breakfast room to places other than room, terrace or other premises of the hotel itself.

**5.3** For the purposes of hygiene and food safety it is forbidden to introduce food or drinks in the rooms by guests if not authorized by the Hotel Management.

#### **6. CHECK-OUT**

**6.1** The day of departure rooms must be vacated by 11am and the keys must be delivered at the reception to the staff that checks on what has been provided for use (to avoid discussion is encouraged to give notice of any breakages, etc.).

**6.2** The day of departure (to avoid discussion is encouraged to give notice of any drinks from the mini-bar, etc.).

#### **7. USE OF THE HOTEL THE DAY OF DEPARTURE**

**7.1** Customers can enjoy the hotel services, within the maximum time of usage of the rooms, or by 11:00 on departure day.

**7.2** At the discretion of the Management the guests may be granted full or partial use of the hotel facilities (common areas, at fixed times and upon reservation) after 11:00 am of the day of departure. In the case of obtaining the aforementioned allowance guests are required to comply with the provisions of this Regulation and existing regulations until the time of departure.

#### **8. DOCTOR - INFECTIOUS DISEASES**

**8.1** The telephone numbers of medical emergency and any other emergency service may be requested at reception.

**8.2** Any infectious disease must be reported to the Management.

#### **9. CLEANING**

**9.1** The garbage must be deposited in the appropriate bins located in the rooms and ensuite bathrooms. You must not leave litter in the public areas.

#### **10. LIABILITY '**

**10.1** The Hotel Management, is not responsible of the missing objects and / or valuables of guests (each guest is required to the diligence of keeping his own belongings) and consequent damage to events of force majeure (weather, natural disasters, epidemics, diseases, falling trees or branches or

products that fall within the nature of plants, blasts, accidents at sea, damage or car theft in the parking area and the area of property area). For no reason, at the time of departure discounts will be

recognized to cover for any eventual or presumed disruptions that may occur as a result of the events described above.

## **11. SILENCE, ORDER, DEMEANOR AND BEHAVIOR IN HOTEL**

**11.1** It is forbidden the use of electrical and/or electronic musical instruments in hotel rooms

**11.2** Inside the hotel, it is required the use of decent clothing and respectful sensibility and decency of others. It is not allowed to walk in a bathing suite or topless.

**11.3** It is not allowed to enter areas reserved to the hotel staff only.

**11.4** It is not allowed to smoke and consume foods and drinks in the rooms. The terrace is available for that.

**11.5** It is not allowed to enter with weapons, knives, bars or sharp, dangerous objects.

**11.6** The Management, as provided by the laws of the Italian Republic, has the right to expel without warning anyone who does not respect the rules or acts in a way that creates damage or disturbance.

**11.7** The Staff appointed by the Management is required to enforce the rules towards anyone. every guest in the very act of accepting the hospitality of the Hotel also contractually agrees to submit themselves to the Authorities and nevertheless requested to always respect the laws of the Italian Republic and the principles commonly accepted by our culture and good manners.

## **12. RATES**

**12.1** The rates are per day regardless of the time of check-in.

## **13. DAMAGE AND THEFT**

**13.1** Anyone who causes damage to the building, to movable property, equipment etc. will be held legally responsible under the regulations. Theft or intentional damage will be immediately reported. Upon departure the staff of the facility checks the rooms and eventual cost of replacement of any damage or loss of keys will be charged and have to be paid at check out.